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employees. These efforts will reap rewards when every employee- alone or with others- is busy studying and improving some part of the organization” (Scholtes, P.R. 1988). Page 3 of 3 care, greater job satisfaction and lower healthcare costs. Zapp, Empowerment in Health Care: How to Improve Patient Care,. Increase

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potential for directly engaging patients in their care and improving the feasibility better individual care, better population health, and lower costs. . the work process, training, and supervision); Significant improvement in satisfaction with .. outcomes through empowerment of patients, the experience in.

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increased the likelihood of intentions for occupational turnover were age, being male, working shifts, low work ability, low job satisfaction and nursing workforce coupled with greater demands for health care . Price and Mueller (1981) have viewed turnover as a et al., 2000; Zappalá et al., 2008).

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area health service for the screening and management of alcohol withdrawal and is alcohol which has been estimated to cost \$662.2 million (Collins and Lapsley education leads to enhanced patient care with decreased clinical risk (Uding,. Jackson and Hart, 2002), increased job satisfaction, empowering and retaining.

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sumed by clinical staff nurses, who also provide direct care to patients, or nurses organizations that employ healthcare workers, such as nurses, and “focus on

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